



Convergence

NETWORKS

DETECTING A PHISHING EMAIL 10 THINGS TO WATCH FOR

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Verify The Senders Identity

Don't solely rely on the display name; always double-check the email address to confirm its authenticity

Hover Before You Click

Avoid clicking on links right away. Instead, hover your mouse over them to preview the URL. If it looks suspicious, don't click - report it immediately.

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Watch Out for Spelling and Grammatical Errors

Phishing emails often contain spelling mistakes or grammatical errors that give away their fraudulent nature.

Assess the Situation and Context

Evaluate the email's content and context. Does it address you by name or use generic salutations like "Valued Customers"? Be cautious of vague or urgent requests

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Trust Your Instincts

If something feels off or too good to be true, it probably is. Don't hesitate to report suspicious email to Convergence Networks for further investigation.

Beware of Urgency Tactics

Phishing emails often create a sense of urgency to prompt quick action. Take a moment to assess the situation before responding.

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Verify Email Signatures

Legitimate emails typically include detailed signature blocks. If the signature is missing or incomplete, it could be a red flag.

Exercise Caution with Attachments

Be cautious when opening email attachments, especially if they have unusual file names or icons. Always verify the sender before downloading or opening attachments

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Question Requests for Personal or Sensitive Business Information

Be wary of emails requesting sensitive personal or financial information, even if they appear to come from a trusted source.

When in Doubt, Contact Your IT Team at Convergence Networks

No matter what time or your concern, we would rather have you send something that turns out to be legit than to put your own organization at risk

10

**Unsure about your Team's adherence to these Security Protocols?
Contact your Convergence Representative to identify security gaps by scheduling a Phishing Simulation**

Have a Question About Phishing Emails?

Submit a ticket to your IT team at Convergence Networks

 www.convergencenetworks.com

